

	<h2>Quality Policy</h2>	Ref	LW/Q/06
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		Revision	V4
		Date	22/12/22

The senior management and all employees of Lili Waste Ltd are committed to providing a quality service that helps to drive improvement by constant challenge and review through feedback from its customers.

We are committed to maintaining a certified Quality Management System that meets the requirements of ISO 9001:2015 and we are committed to operate in compliance with all relevant legislation and will strive to provide a high level of service.

It is the policy of Lili Waste Services Ltd to

- Build a strong mutual beneficial partnership with our customers
- Instil a culture that promotes continuous improvement and innovation based upon efficient and effective business processes and proactive risk management
- Encourage an open and honest approach
- Demonstrate a commitment to staff development
- Include all of the Company's activities and services within the scope of the policy
- Create a framework for the establishment and review of our quality objectives
- Ensure that this policy is made available
- Fulfil customer requirements

This policy is approved by the undersigned and is supported by all levels of management within the business. All personnel shall be guided by the contents of the quality management system and no deviation from the methods and procedures set down shall be permitted. This policy will be made available to all interested parties.

Name: Darren Powell

Signature: 

Date: 22/12/2022